



# GOLDEN GATE AREA COUNCIL BOY SCOUTS OF AMERICA

## Golden Gate Area Council Refund Policy

The Golden Gate Area Council has instituted a refund policy to ensure our Scouts receive high quality programs and activities. A great deal of advanced planning and purchasing takes place for programs and events of the Golden Gate Area Council during the months and weeks prior to an event.

In order to maintain the most cost effective and positive program impact activity, camping, and event refunds of 100% cannot be given. Refunds are not given for No-Shows, schedule conflicts, weather conditions, or behavior issues occurring before or during the event.

Refunds are considered based upon the following criteria and timeline and are returned to the person or entity and in the manner in which they were received

Time until event	Percentage refund <sup>+</sup>
Up to 30 days prior	80% refund
Up to 14 days prior	60% refund
14 days or less	No refund <sup>*</sup>

+ There will be no special considerations for COVID .

\* Participants who cancel from an event within 7 days will be considered for up to a 60% refund if the refund request is accompanied by a Doctor's note. Refund requests under these circumstances will not be considered if not received at the Council Service Center more than 14 days after the start of the event.